

# Public Expose 1H 2021 Results Update PT Bank BTPN Syariah Tbk

Bursa Efek Indonesia - Pubex Live 2021 7<sup>th</sup> September 2021





# **BTPN Syariah Mission, Vision and Values**



# Mission

"Together, we create opportunities for growth and a more meaningful life".

# Vision

"To be the best Sharia Bank, for financial inclusion, making a difference in the lives of millions of Indonesian people".

# Values

"PRISMA"

Professionalism, Integrity, Mutual

Respect and Teamwork.



# Single Identity: #bankirpemberdaya

In implementing Corporate Mission and Vision, a shared identity is needed to unite all the employees in one spirit. #bankirpemberdaya is the spirit that awakens all BTPN Syariah employees to their mandate of being a different kind of banker. A banker that chooses to gather funds from the privileged and distribute them to the empowerment of underprivileged families. Taking a different path in order to fulfill their calling to be of benefit to others.





# **BTPN Syariah Overview**



#### **Our Journey**

- Established in 2010 as BTPN Sharia Unit; massive roll-out in 2011
- Spin-off as PT BTPN Syariah on 14 July 2014
- Listed as PT BTPN Syariah Tbk on 8 May 2018
- Changed name into PT Bank BTPN Syariah Tbk on 4 June 2020
- Officially became Bank BUKU 3 Category according to the approval of The Financial Services Authority on 7 July 2020
- **Human resources:** 12k employees with ~95% female and ~44% high school graduates.

#### **Customer & Coverage**



Serving ~ 6 mn customers, ~ 4,0 mn active



25 Branch Offices and Supporting Branch Offices 41 Functional Offices



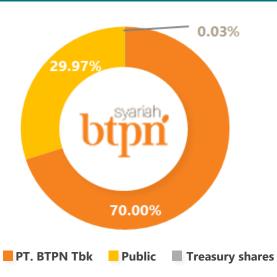
\*As of 30 June 2021

Coverage  $\sim$ 235k communities, in  $\sim$  2,600 sub-districts

#### Serving 23 provinces in Indonesia



#### **Shareholders Composition**



#### Rating

AAA idn Fitch Ratings
Stable Outlook





#### **Awards**





The Best Sharia Bank for The Excellence in Brand (Iconomics - 29 Jan 2021)



- **3G Excellence Award in Socio-Economic Development**
- 3G Socially Responsible Banking Award 2021 (Cambridge IFA 3G Awards 25 May 2021)



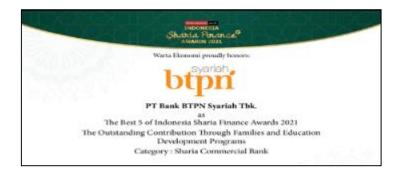
- Top CSR Awards 2021 #Star 5
- Top Leader on CSR Commitment 2021 (TopBusiness 29 Apr 2021)



Top 50 Big Capitalization Public Listed Company (IICD – 31 May 2021)



The Most Dedicated & Innovative Bank for Ultra Micro (Infobank- 6 May 2021)



- The Best of 5 Indonesia Sharia Finance
- The Outstanding Contribution Through
  Families & Education Development Programs
  (Warta Ekonomi's Indonesia Sharia
  Finance Award 31 May 2021)

# **BTPN Syariah Management**



**Sharia Supervisory Boards** 























**Dewi Nuzulianti Business Planning & Assurance Head** 



**Ade Fauzan Business Development Head** 











\*Independent

# Unique Value Proposition: Tepat Pembiayaan Syariah - Group



#### **5-Year Financing Program**

- Bundled Financial Solution:
  - Working Capital
  - Free Life Insurance
  - Saving (free monthly administration fee)
- Future Benefits:
  - Entitlement for working capital increase in each cycle
  - After the third year, entitled for house renovation and education financing

#### **Membership System**

- Group, selected by customers
- Routine meeting
- Mandatory saving
- Shared liabilities



#### **Daya Sustainability Program**

Capacity building trainings/workshops in the topics of health, entrepreneurial skills and environment

#### **Community Officers**

- Well trained #bankirpemberdaya who become the role models for the behavior of:
  - Honesty
  - Courtesy
  - Discipline
- Facilitator of Daya Program





# Unique Value Proposition: Tepat Pembiayaan Syariah - Group



#### Work

Selling...



• Production...



• Livestock ...







#### **Productive Underprivileged Women**



**Building 4 Key Behaviour:** 

Courage to Do Business

Discipline

Hard Work

**Solidarity** 



Daily basic needs



Education for children



• Improvement of living conditions



# **Resilient Together Program for #bankirpemberdaya**





**FY 2020** 

**Actual** 



1H 2021

#### **Actual**



2H 2021

# **Ongoing**

- Thermogun
- Facemask
- Face shield
- Goggles
- Healthy campaign
- MMS, KC, KFO 3 months health improvement allowance
- Initiate self assessment for all employee

- Healthy package for positive case
- **Output Vitamin D3 for every employee**
- Vaccination program for employee and family (~4,000)
- Continue self assessment
- Health campaign & talk show
- Manual accompaniment for positive case

- Completed Vaccination program for employee & family
- MMS, KC, KFO 3 months health improvement allowance
- Continue and improve self assessment
- Oxymeter for every employee as an early indicator
- Telemedicine accompaniment with 3rd party for positive case
- Oxygen concentrator in key cities & oxygen tank in nearby footprints
- Having own Toxoplasma Banks









# **1H 2021 Financial Performance Summary**







Total Asset Equity Profit After Tax IDR 17,4tn IDR 6,3tn IDR 770mn





Total Financing Total Third-Party Funds IDR 10tn Total Third-Party Funds



 NPF
 CAR
 ROE
 ROA

 2.4%
 52%
 26.1%
 11.6%







# **1H 2021 Balance Sheet**



Unit: IDR billion
Cash
Reserve Requirement
Net Liquid Investment
Financing (gross)
Allowance for losses
Total Asset
CASA
TD
Total Third-Party Funds
Securities Issued
Total Liabilities
Equity

<u>Jun-20</u>	<u>Dec-20</u>	<u>Mar-21</u>	<u>Jun-21</u>
826	1,110	1,033	892
363	378	391	401
5,067	5,432	6,092	5,927
8,741	9,523	9,697	10,048
(548)	(849)	(755)	(651)
15,272	16,435	17,297	17,407
1,947	2,024	2,091	2,267
7,516	7,756	8,432	8,346
9,462	9,780	10,523	10,613
-	200	-	-
9,832	10,556	11,042	11,012
5,440	5,879	6,255	6,395

∆QoQ	ΔΥοΥ
-14%	8%
3%	10%
-3%	17%
4%	15%
-14%	19%
1%	14%
8%	16%
-1%	11%
1%	12%
N.A	N.A
0%	12%
2%	18%

## **1H 2021 Income Statement**



Unit: IDR billion			
Margin Income			
Margin Expense			
Net Margin Income			
Operating Income			
Operating Expense and Bonus Wadiah			
<b>Pre-Provision Profit</b>			
Loan Loss Provision			
Profit After Tax			

		r			
<u>1H'20</u>	<u>FY'20</u>	<u>1Q'21</u>	<u>2Q'21</u>	<u>1H'21</u>	
1,936	4,037	1,114	1,172	2,286	
264	498	110	105	215	
1,672	3,540	1,004	1,068	2,071	
1,686	3,562	1,009	1,073	2,082	
751	1,592	421	420	840	
935	1,970	589	653	1,241	
391	850	108	141	249	
407	855	375	395	770	

∆QoQ	ΔΥοΥ
5%	18%
-5%	-19%
6%	24%
6%	23%
0%	12%
11%	33%
31%	-36%
5%	89%

# **1H 2021 Key Ratios**



<u>1H'21</u>

40%

56.8%

11.6%

26.1%

2.4%

5.1%

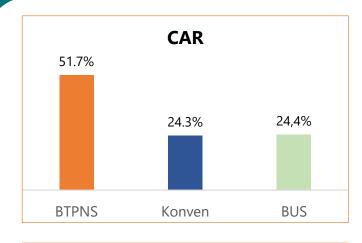
272%

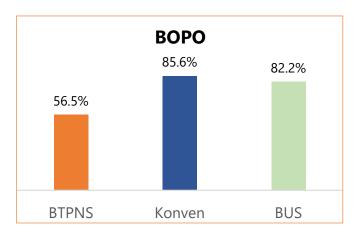
52.0%

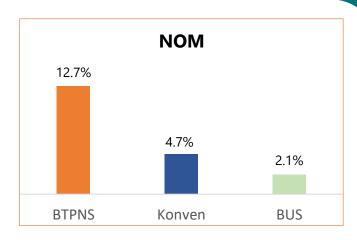
Unit: %	<u>1H'20</u>	<u>FY'20</u>	<u>1Q'21</u>	<u>2Q'21</u>
Cost to Income	45%	45%	42%	39%
ВОРО	72.1%	72.4%	57.2%	56.4%
RoA	7.0%	7.2%	11.4%	11.8%
RoE	15.2%	16.1%	25.8%	26.4%
NPF Gross	1.8%	1.9%	2.1%	2.4%
Cost of Financing	8.7%	9.4%	4.5%	5.7%
Loan provision coverage	351%	467%	372%	272%
CAR	42.3%	49.4%	50.7%	52.0%

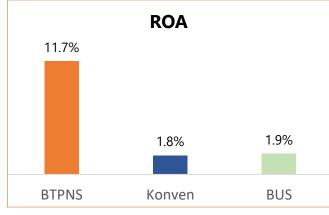
# **BTPN Syariah vs Banking Industry May 2021**

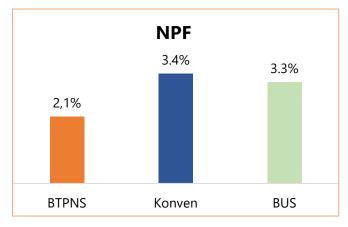


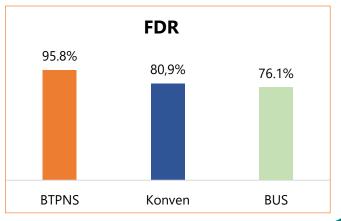


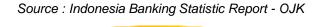












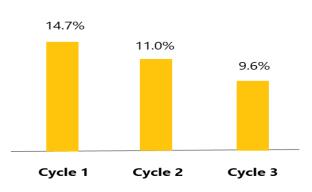




# Social Impact Positive Changes, Better for Community

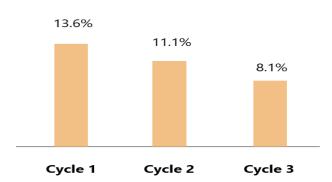


#### Improved children education



Number of children who do not go to school were decreasing

#### Improved toilet condition



Number of household who do not have toilet/latrine were decreasing

 $^*BTPN$  Syariah is not the sole determining factor of the customers' welfare improvement

#### Improved household carbon emission



Usage of firewood as cooking fuel were decreasing

# program

Berbagi Berbagi Emas

Appreciation for more than 200 inspiring customers who became role model for other customers.

Done



On-time incentive payment for customer who have paid regularly in the last 3 months. Total 232k customer with Rp 1.5 -1.7tn eligible portfolio.

Ongoing



Educational assistance ~10,000 children of the productive underprivileged customers (including webinar & apprentice opportunity), started payment on July

Ongoing

## **Accompaniment Programs**

## For Inspiring Customers & Successful Customers



#### Inspiring Customers (as of Jun'21: the program reached more than 500 inspiring customers)



Entrepreneurship Training



Certification (MUI/IRT/BPOM)



Exhibition



Business Diversification



It's All 'bout Digital Marketing (include keranjang Tepat)



Entrepreneur/UMKM Competition



Special Development NI kategori usaha Sustainability Business















#### Successful Customers (as of Jun'21: the program reached more than 2,1k successful customers)



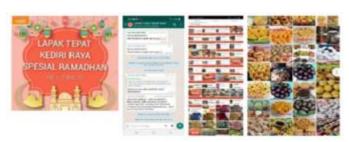
Ramadahan Takjil Stall



**Business Emporwerment Seminar** 







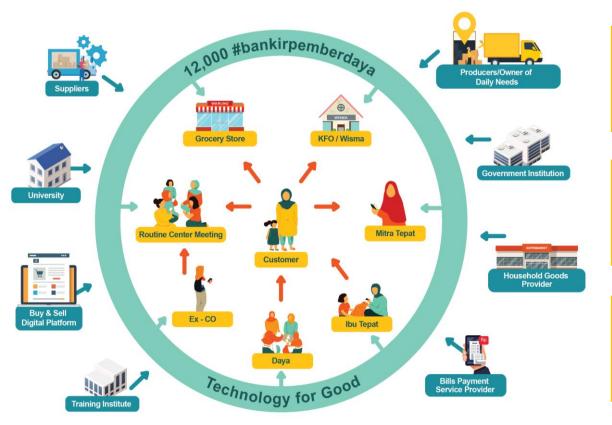
**Tepat Kediri Raya Special Ramadhan Stall** 

## **Technology for Good for Mass Market in Indonesia**

# Financing Customers



Aims to benefit others through the development of appropriate technology. Technology that enable to provide convenience in transactions for the sake of strengthening the family economy and providing benefits for others.





Completed roll out of New Front End Apps (Terra) using agile mindset approach with complete functionality and better UI/UX.



Continuously improving agent / Mitra Tepat platform (enhance registration process, better authentication method, more transparent customer receipt).



Intoducing New services for Agent / Mitra Tepat - provide access to goods and supply using Warung Tepat Apps.













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## **Management Highlights**





#### **Providing Health & Safety Environment for Our Employees and Customers**

the Bank's first and foremost priority amidst the covid-19 surge – which includes adjusting the business process (trusted person, head of center, half of the group since mid of Jun'21) and supporting the government through promoting the vaccination program.



#### **Delivered Solid 1H 2021 Performance**

with total asset at 17 trillion and reached financing milestone at 10 trillion while maintaining strong capital above 6 trillion. Considering current condition, Bank expect an increase in restructure portfolio.



#### **Carrying Out Empowerment Program to Continuously Support Customers Business**

such as providing health protocols education, special incentives to loyal customer, accompaniment programs for inspirational customer and successful customer, providing education aid for customer children.



#### **Continuing Digital Journey to Achieve Our Aspiration**

realizing sharia digital ecosystem for the unbanked with technology for good – technology that enable easy transaction to realize many dreams and at the same time give meaningful life, focusing on the ability and the capacity of our inclusion customers to adapt with technology.



